

PTO-1449	Application No. 10/775,260	Applicant Lamm et al.	
	Attorney Docket Number 063170.8053	Group Art Unit	Filing Date February 9, 2004

**Information Disclosure Citation
In an Application**

U.S. PATENT DOCUMENTS

		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
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	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
Q	hp OpenView service desk 4.0 product brief; 4 pages	08/2001
R	Knowlix Knowledge Management Suite; 2 pages	03/2000
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EXAMINER

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

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